AWARD PRESS RELEASE

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FOR IMMEDIATE RELEASE

Headline: First Peoples Community Federal Credit Union Awarded on the Forbes Best-In-State Credit Unions 2023 List

Cumberland, MD, June 20,2023 – First Peoples Community Federal Credit Union has been awarded on the Forbes list of Best-In-State Credit Unions 2023. This prestigious award is presented by Forbes and Statista Inc., the world-leading statistics portal and industry ranking provider. The awards list was announced on June 20th, 2023, and can currently be viewed on the Forbes website.

Forbes and Statista identified Best-In-State Credit Unions 2023 were determined based on two sources:

- 1. <u>An independent survey</u>: Approximately 26,000 US consumers were asked to rate credit union at which they have or previously have had checking/savings accounts. Participants made recommendations regarding overall satisfaction and assessed credit unions in the following areas: Trust, Terms & Conditions, Branch Services, Digital Services, Customer Service, and Financial Advice.
- 2. <u>Publicly available reviews</u>: For each credit union, in each state, a sentiment analysis approach of publicly available online text reviews and ratings was applied.

Based on the results of the study, First Peoples Community Federal Credit Union is ecstatic to be recognized on the Forbes list of Best-In-State Credit Unions 2023.